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OIT-0258-88

11 APR 1988

MEMORANDUM FOR: Director of Information Resources, DI

FROM: Edward J. Maloney
Director of Information Technology

SUBJECT: PCNews Support for ALA

REFERENCE: Memo for D/OIT, dtd 16 Dec 87, Same Subject

Ted,

1. Needless to say, we are anxious to remedy any problems caused by the introduction of new technology. However, in the case of the PCNews changes requested in the reference, we cannot be very forthcoming.

2. Provision of a T-number on each PCNews screen will be implemented. Beyond that, we are unable to identify any quick and easy ways to address the other problems. It would take a matter of months to incorporate the other features and provide the required level of confidence to place it in operation in ALA. Worse, the resources required would have to be taken away from resolving outstanding problems with the PBX transition, conversion to SNA, and support to SAFE transition within the other DI offices.

3. I am prepared to discuss the issue further but, as you can see by the delayed response, we have agonized long and hard before reaching this conclusion.

Edward J. Maloney

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